

ELLIOTT MATTICE

Alameda, CA | 202-262-4088 | emattice@gmail.com
<https://www.linkedin.com/in/emattice> | www.elliottmattice.work

CISO | GOVERNANCE, RISK, & COMPLIANCE | OPERATIONS & STRATEGY

Visionary IT strategic leader with extensive experience in governance, risk, and compliance (GRC), cybersecurity, and IT infrastructure management. Proven track record of building and executing comprehensive programs that align with business objectives, ensuring regulatory compliance, and mitigating security risks. Strong experience collaborating with senior leadership to drive strategic security initiatives, while optimizing risk management frameworks and ensuring alignment with global standards (ISO 27001, NIST, GDPR). Adept at leading high-performing teams, managing complex projects, and fostering cross-functional partnerships to deliver measurable business outcomes.

SKILLS

Governance, Risk, & Compliance: GRC program development, policy creation, risk assessments, audit management.

Cybersecurity & Compliance: NIST 800-171, ISO 27001, GDPR, HIPAA, CMMC, FISMA/FedRAMP, RMF, PCI-DSS.

Risk Management: Risk assessment, mitigation strategies, vulnerability management, risk treatment.

Cross-Functional Leadership: Collaboration with C-level executives, IT, security, and business leaders.

Security Operations: Application, Cloud, and Cyber security operations. Vulnerability and Incident management.

Process Optimization & Automation: Risk management process automation, policy enforcement, efficiency improvements.

Vendor & Stakeholder Management: Strategic partner relationships; asset/license management.

PROFESSIONAL EXPERIENCE

ICON CLINICAL RESEARCH | Alameda, CA

Senior Director, IT | Aug 2020 – Oct 2024

Key leader in advancing IT strategy, regulatory compliance, and operations to advance business operations.

- **Developed and Implemented GRC Program:** Directed strategic enterprise-wide GRC program “IT Government Compliance Center of Excellence”, aligning security operations with NIST, GDPR, HIPAA, and CMMC frameworks.
- **Policy & Procedure Development:** Directed the development of IT governance policies and risk management procedures, including Authority to Operate (ATO) and System Security Plans (SSP), ensuring alignment with regulatory requirements such as HIPAA, FISMA, and RMF.
- **Security Risk Management:** Led the risk assessment and treatment process for the organization’s hybrid cloud environment, resulting in 25% reduction in identified security risks and a 22% decrease in audit findings.
- **Cross-Functional Collaboration:** Key member of the senior executive working group to integrate compliance requirements into IT systems and contract delivery, ensuring business continuity and alignment with industry regulations.

DELOITTE, LLC | Quantico, VA

Senior Manager Program Delivery | Mar 2019 – Aug 2020

Directed IT operations and compliance functions for the Defense Counterintelligence and Security Agency (DCSA), ensuring a high level of security and compliance across a growing workforce.

- **Risk Management & ATO Reauthorization:** Led a task force to streamline the Authority to Operate (ATO) reauthorization process for a SIPRNET enclave, completing reauthorization 30% faster than previous cycles and ensuring compliance with DoD standards.
- **GRC Alignment with Business Strategy:** Collaborated with senior leadership (CIO, CISO) to define and implement a strategic risk management framework, improving compliance with federal security standards and driving efficient risk treatment.
- **Compliance Program Optimization:** Established key performance indicators (KPIs) for IT service delivery, improving operational efficiency and reducing support ticket resolution times by 3x.
- **Security Program Enhancement:** Streamlined reporting, assessment, and treatment of cybersecurity risks with integration of vulnerability management, SOC, datacenter and desktop administration teams resulting in improved controls and mitigations reducing risk by 40%.

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GDIT | Arlington, VA

IT Operations General Manager | Jun 2015 – Mar 2019

Led large-scale IT operations for government contracts, focusing on cybersecurity and compliance management for critical infrastructure.

- **Strategic Risk Management:** Led a comprehensive risk management team for the TSA ITIP contract, aligning security operations with regulatory requirements (NIST 800-53) and information security management (ISO 27001), ensuring successful compliance audits.
- **Compliance Roadmap Development:** Developed strategic roadmap strategy to ensure ongoing alignment with federal regulations, resulting in the successful audit of mission-critical systems.
- **Vendor & Stakeholder Management:** Cultivated strong relationships with key stakeholders, including agency senior executives (CIO, CISO) and external partners, improving the integration of compliance requirements into internal and third-party services reducing overall risk by 20%
- **Lifecycle & Asset Management:** Responsible for over 10,000 physical assets, licenses and equipment ensuring effective and efficient management of assets were maintained from “cradle-to-grave”; harvested licenses to maintain contract compliance and cost effectiveness.

Computer Sciences Corporation | Kaiserslautern, Germany

Service Delivery Manager | Oct 2010 – Apr 2014

Led IT service delivery for the Department of Defense Dependent Schools in Europe (DoDSE), ensuring compliance with DoD regulations and managing a large, distributed team.

- **Global Compliance Management:** Oversaw the execution of IT service management process for 50+ locations across nine countries, ensuring compliance with contractual and DoD standards while achieving 95% SLA compliance.
- **Cross-Functional Collaboration:** Managed a globally dispersed team, collaborating with stakeholders across various countries to ensure uniform adherence to compliance requirements and service delivery standards.

VOLUNTEER

TRAUMA RESILIENCE EDUCATION CENTER | Alameda, CA

Chief Information Officer (Fractional) | Jan 2020 - Present

Advise on technology strategy for fast-growing behavioral health startup, focusing on securing systems and compliance.

- **GRC Strategy Development:** Developed an IT strategy enabling the organization to scale while ensuring compliance with HIPAA and state healthcare regulations, supporting 400% growth within one year.
- **Vendor & Compliance Management:** Led vendor selection and contract negotiations, ensuring third-party services met compliance requirements and aligned with organizational goals.

EDUCATION

Strayer University,
Bachelor's Degree in Information Technology

Ashburn, VA
2003

Atlantic University
Master's Degree in Mindful Leadership

Virginia Beach, VA
2020

CERTIFICATIONS & CLEARANCE

- Project Management Professional (PMP)
- ITIL Foundations v4
- Microsoft Certified Systems Administrator (MCSA)
- Certified Information Security Manager (CISM) – expected March 2025
- Secret Clearance (Inactive)